

## **Amicable team agent (M/F/X)**

Iuris-Link is a key-player in the debt recovery business in Belgium (amicable and judicial procedures), thanks to strong partnership with bailiffs and a large lawyer's network. The company is located in Evere. Together with our 25 colleagues, we work every day to provide our clients with a tailor-made service, recovering unpaid invoices with severe ethics and deontology standards. We offer an efficient recovery thanks to an optimal combination of amicable recovery and official judicial procedures if necessary. We always consider social aspects and the commercial relationship between our clients and their debtors.

In order to extend our amicable recovery team, we are actively looking to hire a new colleague (M/F/X) :

### **Daily tasks :**

- Phone calls (inbound and outbound).
- Provide information to the debtors regarding their situation and possible resolution alternatives.
- Negotiate and follow up payment plans.
- Decision making and file follow up.

### **Your profile :**

- You are comfortable with intensive phone contacts.
- You are fluent in Dutch and French (written and spoken), English is a strong added value.
- You can make decisions and you are a solution finder.
- You have strong communication skills (oral and written).
- You can stay cool in any situation.
- You have strong analytical skills; you can easily adapt your reaction based on investigation results.
- You have empathy, you are a good team-player and a positive energy.
- You can understand and respect severe confidentiality policies.

### **What does Iuris-Link offer ? :**

- Open-term contract, profile matching salary
- Group Insurance.
- Variable time schedule (to ensure the full coverage between, from 8:00 till 17:00) based on 38h/week
- Meal vouchers (7,45€/day)+ Ecopass (1x/year).
- Possibility for partial Homeworking.
- Opportunity to develop additional competences in a pleasant and stimulating environment, being part of a young and dynamic team.
- Easy access to our offices with E40 (Reyers, Chaussée de Louvain) but also with public transportation (bus 21, 79).
- Continuous support by your colleagues and training program to acquire a maximum of knowledge.

Interested in this challenge ? Please send your application to [zeynep.gundogdu@iuris-link.eu](mailto:zeynep.gundogdu@iuris-link.eu)